



Government of Western Australia
South Metropolitan Health Service



Adolescent (12–18 years) Feedback Form

Fiona Stanley Hospital (FSH)



What do we do well?
What could we do better?

We value your feedback.

Area visited: _____

Date and time: _____ Age: _____

Optional: Help us to improve by commenting on the following at Fiona Stanley Hospital

1

What was the best thing about your visit?

2

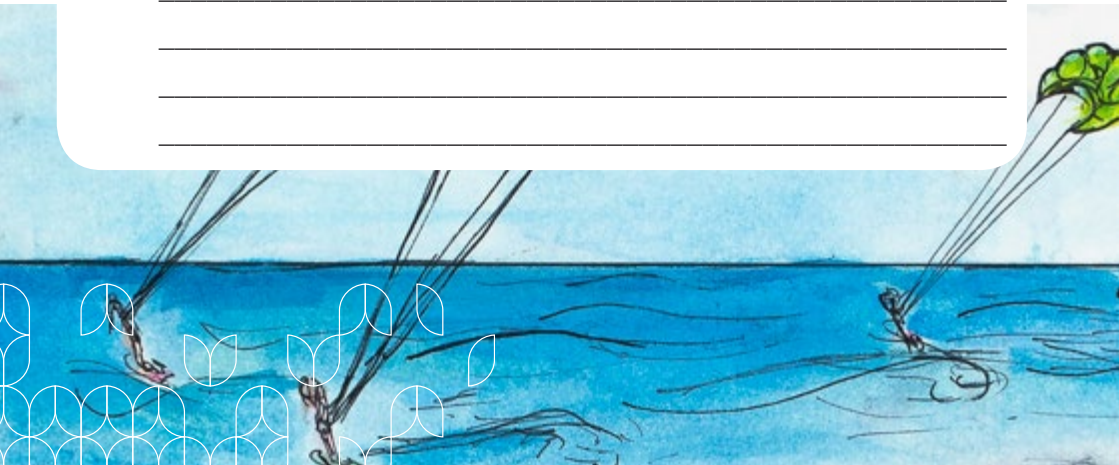
What was the worst thing about your visit?

3

How were you included in making decisions about your care?

4

How did you feel communicating with hospital staff?



5

What helped make you feel safe during your hospital stay?

6

How satisfied were you with the services and activities on the ward?

7

Was your privacy and confidentiality maintained?

Yes No Comment: _____

8

If you had any concerns or complaints were they acted on in a timely manner?

Please return this form by:

- giving it to a staff member
- placing it in one of the FSH suggestion boxes – please note these boxes are not emptied daily
- dropping it in at the Patient and Family Liaison Service (main hospital entrance, next to the reception desk)
- Posting to:
Patient and Family Liaison Service, Fiona Stanley Hospital, Locked Bag 100 Palmyra DC, WA, 6961

You can contact the Patient and Family Liaison Service by:

- phone: (08) 6152 4013
- fax: (08) 6152 9779
- email: fshpatientfamilyliaison@health.wa.gov.au
- visiting between 8.30am and 4.30pm.

Optional: You can remain anonymous if you wish.

Name _____

Address _____

Phone _____

This document is available in alternative formats upon request.

Fiona Stanley Hospital

11 Robin Warren Drive, Murdoch WA 6150

www.fsh.health.wa.gov.au

Helpdesk (08) 6152 2222

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